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ODDs Website Connection & Logging In

Q1. Who is supposed to use the ODDs website?

The ODDS website is designed for those registered owners and captains who own and operate vessels in both the trip selection pool and vessel selection pool. The NMFS sent out a letter to all registered owners whose vessels are in the trip selection pool and whose vessels are in the vessel selection pool detailing which pool their particular vessel is in. Vessels that are in the trip selection pool must log all intended fishing trips either in the ODDs website or by calling the NOAA Data Technician Office. Vessels that are in the vessel selection pool are randomly selected by the NMFS for observer coverage for a two month time period. If a vessel is randomly selected for observer coverage for a two month time period, the registered owner of the vessel will then receive an additional letter from the NMFS informing them of their random selection of observer coverage. Upon receiving the additional letter, the registered owner of the vessel that was randomly selected to carry an observer for all fishing trips in a two month time period, can then use the ODDs website to fill out an online vessel survey. The vessel survey will capture information regarding their intent to fish during this two month time period and their ability to carry an observer or not. This survey can be accessed by selecting the Vessel Selection Survey button from the main ODDs website or by calling the NOAA Data Technician Office.   The registered owner of the vessel who was randomly selected for observer coverage for a two month time period should work directly with the observer provider for their observer coverage needs. Please refer to this original letter regarding which pool a particular vessel is in. Users can also view the status of a particular vessel regarding trip selection pool and vessel selection pool. To view the status of a vessel go to **http://odds.afsc.noaa.gov** and select the My Requirements Button.

Q2. Where is the Observer Declare and Deploy (ODDs) website located?

The ODDs website is located at **http://odds.afsc.noaa.gov**.

Q3. What internet browsers should I use?

The preferred internet browser is Mozilla Firefox. Other browsers such as IE (Microsoft Internet Explorer), Chrome or Safari (Mac Computers) can be used on the ODDs website but the preferred browser to use is Mozilla Firefox.

Q4. Can I use a Smartphone or Ipad type device on the ODDs website?

Currently the ODDs website is not functional with all Smart phones. Some Ipad type devices are not all functional with the ODDs website. The preferred method with connecting to the ODDs website is with a laptop or desktop computer.

Q5. What do I do if the ODDs website is down?

If the ODDs website is down and not working, please call the NOAA Data Technician Office at 1-800-304-4846 (option # 1) or 907-586-7163 to log your trip. While the ODDs website is down, you will only be able to log one trip and no other ODDs functionality such as account management can be performed.

Q6. What do I do if I lost my User ID?

User IDs for the trip selection pool were included in a the original introduction letter mailed out to all registered owners of vessels in trip selection. For registered owners of vessels who were notified by mail that they were selected to carry an observer for all fishing trips during a two month period, the User ID was provided in this notification letter. If you are the registered owner and you have forgotten your User ID, please send an email to odds.help@noaa.gov. In this email please include your name, address and vessel names that you own. If you are the captain of a vessel and not the registered owner, the registered owner can provide you with your original User ID that was created when they created the captains account.

Q7. What do I do if I lost my password?

Passwords are assigned and managed by the registered owner of the vessel. If you are the registered owner of the vessel and need to receive a new password you have 2 options.

Option 1 is to use the forgot password link found on the ODDs login page. In order to use this option you must have a valid email address on file with the RAM Permitting Division in Juneau. The ODDs website will use this email address to email you a temporary password. If you do not have an email address on file with the RAM division you will need to contact them and have them assist you with updating your email address. The contact information for the RAM Division is 1-800-304-4846 (Option #2) or via email at RAM.Alaska@noaa.gov.

Option 2 is to call 1-800-304-4846 (press option #1) or 907-586-7163 and speak with an operator with the NOAA Data Technician office who can assist you in resetting your password.

If you are the captain of a vessel and not the registered owner of the vessel and have forgotten your password, then you will need to contact the registered owner of the vessel who can then reset your password using the ODDs website or the registered owner can contact the NOAA Data Technicians office.

Q8. I am the captain (not the registered owner) q h " c " x g u u g n " d w v " f q p ø v " j c x
Password for the ODDs website

K v " k u " v j g " t g u r q p u k d k n k v { " q h " v j g " t g i k u v g t g f
temporary Passwords for their captains. Please contact the registered owner to receive
your User ID and temporary Password.

Q9. Are there a limited number of login attempts?

If the wrong password is supplied 3 times for a specific User ID, then the user will be
locked out for 15 minutes.

NOAA Data Technician Office Questions óCall Center

Q10. What is the NOAA Data Technician Office and what should it be used for?

The NOAA Data Technician Office k u " k p " r n c e g " v q " c u u k u v " v j q u g
access to the ODDs website. The NOAA Data Technician Office will have access to the
ODDs website and phone operators can enter the information that the caller requires.
The NOAA Data Technician Office can be reached by calling 1-800-304-4846 (option
#1) or 907-586-7163.

Q11. Before calling the NOAA Data Technician Office what information must I have ready
to give them?

Before you call the NOAA Data Technician Office, make sure you know your User ID
for the ODDs website and your phone number. When you place the call to the NOAA
Data Technician Office, the phone operator will need you to verify your User ID and
phone number before they can perform any functionality within ODDs.

ODDs Account Management

Q12 0 " K " c o " v j g " t g i k u v g t g f " q y User ID or password? g u u g n " d w v

For vessels in the trip selection pool, W u g t s and temporary passwords were mailed
out to all vessels that have made a delivery of fish within the last 3 years. The mailing
went specifically to the address of the registered owner of each vessel. For vessels in the
vessel selection pool that are required to carry an observer for all fishing trips during a
two month time period, you were mailed a letter that includes the User ID and temporary
password. The address that was used was the address that is on file with the RAM
Division in Juneau. If you believe you should be logging fishing trips and need access to
the ODDs website please email your request to odds.help@noaa.gov.

Q13. I am the registered owner of the vessel and my contact information is wrong how do I update my contact information?

The contact information that is display on the ODDs website comes from what is on file with the permitting office (RAM Division) at Alaska Regional Office in Juneau. You will need to contact them directly to update your contact information. Their contact information is 1-800-304-4846 (Option #2) or via email at RAM.Alaska@noaa.gov.

Q14. I am the registered owner of the vessel why do you need my email address?

If you would like to receive automated trip receipts for trips that are observed then a valid email address is required. Email addresses for registered owners are maintained by the permitting office (RAM Division) at Alaska Regional Office in Juneau. You will need to contact them directly to update your address. Their contact information is 1-800-304-4846 (Option #2) or via email at RAM.Alaska@noaa.gov

Q15. I am both the registered owner and captain of my vessel, do I need to create a captains account?

If you are both the registered owner and the captain of the vessel you do not need to create a captains account. You can use the registered owners account information (User ID & password) for logging trips and all other ODDs website functionality.

Q16. How do I create accounts in ODDs for a captain of my vessel?

Creating accounts and overall account management can be done from the main menu of ODDs after you log in. Select the Manage Captains button from the main menu and from here you can add accounts for captains or edit accounts for captains. Before a vessel can d g " c f f g f " v q " { q w t ë e r vaccount pust be created firstw p v . " v j g "

Q17. When creating a captains account why do you need their email address?

If you would like the captain of your vessel to be able to receive automated trip receipts via email, then a valid email address will need to be entered.

Q18. I am the registered owner of a vessel or vessels and not all my vessels are listed in ODDs?

When the registered owner is logged into the ODDs website, the website will only display vessels that are in the trip selection pool. If you want to see which observer coverage pool that a particular vessel is in, click on the Vessel Observer Pool button from the main menu of the ODDs website at http://odds.afsc.noaa.gov. If you feel that there is an error in the observer coverage pool for your vessel, please send an email to odds.help@noaa.gov. In the email please provide your name, User ID and phone number.

Q19 0 " K " c o " v j g " e c r v c k p " q h " c " x g u u g n " Q F F u ‚ 2 " c p f " K " f q p ø v "

It is the responsibility of the registered owner of a vessel to assign specific vessels to their captains. Please contact the registered owner of the vessel to have them assign you the vessel in the ODDs website.

Q20. How do I delete a user that I created?

Once a user has been added to your account and you want to remove them, go to the user c e e q w p v " r c i g " c p f " u g n g e v " v j g " K p c e v k x g " d w v v q be accessed by that user anymore. If that user has any open trips, the system will prompt you that open trips remain. The account will still be inactivated and the registered owner should now properly close or cancel any un-observed trips that are still open.

Logging New Trips

Q21. What is the preferred method to log a fishing trip?

The preferred method to log fishing trips is to use the ODDs website. If you do not have access to the website, the next method is to call 1-800-304-4846 (press option #1) or 907-586-7163, and log your fishing trip with a NOAA Data Technician operator.

Q22. What does a fishing trip mean?

There are two different meanings for a trip depending on where the vessel will be delivering their catch. *For a catcher vessel delivering to a shoreside processor or stationary floating processor*, the fishing trip is the period of time that begins when a catcher vessel departs a port to harvest fish and ends when all harvested fish have been offloaded or transferred. *For a catcher vessel delivering to a tender vessel*, the fishing trip begins when a catcher vessel departs from a port to harvest fish. This type of trip includes at least one delivery to a tender vessel. The fishing trip ends when the vessel is at a port in which a shoreside processor or stationary floating processor with a valid FPP is located and all harvested fish have been delivered.

Q23. How far in advance can I add a new trip?

There are currently no restrictions to entering a trip in advance.

Q24. What is the minimum amount of time needed to log a new trip?

Trips must be logged at least 72 hours prior to departure. This time frame is needed by the observer provider if this trip is randomly selected for observer coverage.

Q25. I am not sure of the exact time the new trip will start, must the time be exact?

Please use your best estimate in regards to the time the trip will leave. If you need to update the trip start date or time of an un-observed trip, you need to do so before the initial entered date or time. Once this date and time have passed, you will not be able to change this information, however if the trip is still realized then the correct trip end information can be updated at the time you close out the trip. Editing the trip start information of an un-observed trip after the trip has started is not required. Once the trip has been realized, the important aspect is updating the actual trip end information.

Q26. I am not sure when the new trip will end?

Please use your best estimate as the date that the trip will end. You can change the trip end date of an un-observed trip before closing out the trip.

Q27. I am not sure what the end port will be of the new trip?

Please use your best estimate to which plant or processor the catch will be offloaded to. You can change the end port information of an un-observed trip before closing out the trip. If this trip includes deliveries to a tender, then the end port will be that port which you will be returning the observer to and must be a port that has a shoreside processor with a valid FFP.

Q28. Does the trip end when I offload at a tender vessel?

A trip does not end if the offload occurs at a tender vessel. Please refer to Q22 regarding the meaning of a fishing trip.

Q29. How many new trips can I log at one time?

The number of trips that can be entered at one time is limited to the number of open trips that are in ODDs website. An open trip is a logged trip in the ODDs website that has yet to be closed or cancelled. The ODDs website allows up to three open trips.

Q30. What does Leave Date Plus 48hrs mean?

The leave date is the date that a user has entered for their anticipated trip to begin. Leave date plus 48 hours is just that, 48 hours added to that date and time of departure. This leave date plus 48 hours is provided to the user of the ODDs website for trips that are f g v g t o k p g f " d { " v j g " u { u v g o " õ v q " d g " q d u g t x g f ö 0 observer to the vessel f q t " c " õ v q " ODDs "trip by the Leave date ö If, however, f w g " v q " e k t e w o u v c p e g u " d g { q p f " v j g " x g u u g n " q r g delayed, the observer assigned to the vessel remains in port until the Leave Date Plus 48 hours has passed. Once this Leave Date Plus 48 hours has passed, the observer provider e c p " t g c u u k p " v j g " q d u ght originally entered trip is now g t " x g u u g nullified, and another trip must be entered. *Since an observer provider company is allowed w r " v q " 9 4 " j q w t u " v q " q d v c k p " c p " q d u g t x g t " h q that you may need to wait up to 72 hours for another observer if a trip that is not realized by your original Leave Date plus 48 hours.*

Q31. What is the purpose of a trip receipt and should I keep it with me?

Trip receipts provide proof that a trip has been logged into the ODDs website. While not required, it is recommended that users of ODDs website print their receipt to prove they have logged their trip. When a trip is logged, a trip receipt is available on the ODDs website and also a trip receipt of an observed trip is emailed (if email address was provided during account creation) to the registered owner of the vessel and the captain who logged the trip. Past trip receipts are available on the ODDs website

Q32. The new trip I just logged requires an observer, what happens next?

If a trip is designated to have an observer, the ODDs website will automatically send an email to the observer provider with all the specific information you entered regarding this trip. You should follow up with the provider with a phone call and or email regarding getting your observer. The observer provider contact information is located on the ODDs main webpage under the contacts button.

Q33. Why am I not getting trip receipts emailed to me?

In order to receive automated trip receipts for observed trips from the ODDs website, a valid email address must be on file. If you are the registered owner of a vessel and are not receiving trip receipts, please contact the RAM Division in Juneau to update your contact information. The contact information for the RAM Division is located on the Contacts page in the ODDs website. If you are the captain of a vessel (not the registered owner) and you want to receive automated trip receipts for observed trips via email, please contact the registered owner of the vessel and have them update your email address for the captain ø account in the ODDs website.

Q34. Why are AFA trips for catcher vessels not logged?

If you are an AFA eligible vessel targeting Pollock for a trip, that trip does not need to be logged into the ODDs website. AFA eligible vessels targeting Pollock must carry an observer 100% of the time.

Q35. Why are Rockfish Program trips for catcher vessels not logged?

If you are a Rockfish program eligible vessel targeting Rockfish under Rockfish program regulations, that trip does not need to be logged into the ODDs website. A Rockfish program eligible vessel targeting Rockfish under Rockfish program regulations must carry an observer 100% the time.

Q36. What is an Open Trip?

An open trip is a logged fishing trip where the user who logged the trip has yet to close the trip or cancel the trip. Only un-observed trips can be closed or canceled.

Changing Logged Trips

Q37. Why can't I change an observed trip using the ODDs website?

When the trip was initially logged and designated to be observed, the observer provider was notified by email of the requirement. You will need to work directly with the observer provider regarding any changes to this trip that was designated as observed.

Q38. Why are some fields not modifiable for a logged trip?

The 2 fields of "Gear" and "Trip Start Date" are locked because if either of these 2 fields need to be changed, then the user must cancel the trip and log this trip again with the correct information for these 2 fields. These 2 fields are critical to determine if an observer is required. The fields AFA fields and Rockfish fields are also updated.

Q39. Why is the change button not available for an un-observed trip?

The change button is only available before the date and time of the logged trip start date and time. If the current date and time is after the logged trip start date and time then the only buttons available are the close and cancel buttons. If the trip is not realized then the trip will need to be canceled. If the trip is realized then when you close out the trip updated trip end information can be added. Editing the trip start information of an un-observed trip after the trip has started is not required. Once the trip has been realized, the important aspect is updating the actual trip end information.

Q40. If I change a trip will I get a new trip receipt?

Changing a trip will not produce a new trip receipt. You can still access the trip receipt for the changed trip and the trip receipt will reflect any changes made to the logged trip.

Q41. Can I access trip receipts for past trips?

Trip receipts for past logged trips are available on the Trip Plan log screen.

Canceling Logged Trips

Q42. What is a Canceled Trip?

A canceled trip is a trip that was logged, then for whatever reason the user canceled the un-observed trip. Only the observer provider can cancel an observed trip.

Q43 0 " Y j { " e c p ø v " K " e c p e g n ODDs website. g t x g f " v t k r " w u k p i

When the trip was initially logged and designated to be observed, the observer provider was notified by email of the requirement. You will need to work directly with the observer provider regarding any changes to this trip that was designated as observed.

Closing Logged Trips

Q44. What is a Closed Trip?

A closed trip is a trip that has been realized and has ended. The user has either entered their E-Landing number from their fish ticket or has updated the return date and return port information in the ODDs website. Only un-observed trips can be closed by the user.

Q45 0 " Y j { " e c p ø v " K " E n q u g " c p " q d u g t x g f " v t k r A

Once an observed trip is complete, the user does not need to close the trip. The data that the observer collects will be used to close the observed trip.

Q46. How come only non-observed trips can be closed?

We only request non-observed trips to be closed by the user. In order to close a trip we ask the user to input the landing report ID number (E-Landing number) found at the bottom of each fish ticket. If the landing ID number is not provided we ask the user update port end information and trip end date information. For observed trips we receive the landing report ID number from the q d u g t x g t " c p f " v j k u " k u " y j { " q to be closed.

Q47 0 " Y j { " e c p ø v " K " u g g " v-observell mip?u g " d w v v q p " h q t " c p " w

The Close button will only be available when the current date and time is after the logged trip start date and time. If the current date and time is before the logged trip start date and time then the un-observed trip can be changed or canceled.

Q48. What information should I provide when closing an un-observed trip?

When closing an un-observed trip you will first be asked if you know the landing report ID number located on the bottom of the fish ticket. If you answer Yes, then all you need to do to close the trip is enter the landing report ID number. If you answer No, then please provide an updated End/Return Port and an updated End/Return Date. If this information is already correct then click on the Close Trip button. If the trip included one or more deliveries to a tender vessel, use the landing report ID number of the very last f g n k x g t { " v q " c " v g p f g t " x g u u g n 0 " " K h " { q w " f q p ø v End/Return Port where the vessel will return to and the End/Return Date when the vessel reached that Port.

Vessel Selection Survey

Q49. Who fills out the Vessel Selection Survey?

If you receive a letter from NMFS notifying you that your vessel has been randomly selected to carry an observer for all fishing trips during a two month time period, then you can fill out the Vessel Selection Survey that is located at **http://odds.afsc.noaa.gov**.

Q50. If I answer that I will not be fishing during the two month time period that I am selected to carry an observer and I change my mind at a later point and do decide to fish what happens?

If you change your mind and decide to fish in the two month time period that you were selected for observer coverage, *you are still required to carry an observer*. Selecting ãNo öthat you are not fishing during the two month time period *does not release you from your observer coverage requirement.*

Q51. If I answer ãNoö v j c v " K " e c p ø v " v c m g " c p " q d u g t x g t " y j c v "

K h " { q w " ãïö then you will need to provide a comment on why you feel that you e c p ø v " c e e q o o q f c v g " c p " the two month time period that you q d u g t x g t were randomly selected to carry an observer for. NMFS will then receive your answer and comment and then will contact you regarding a vessel inspection.